



FFG

NCP Academy M&E Workshop

PO - NCP interaction

Examples from ICT and INFRA

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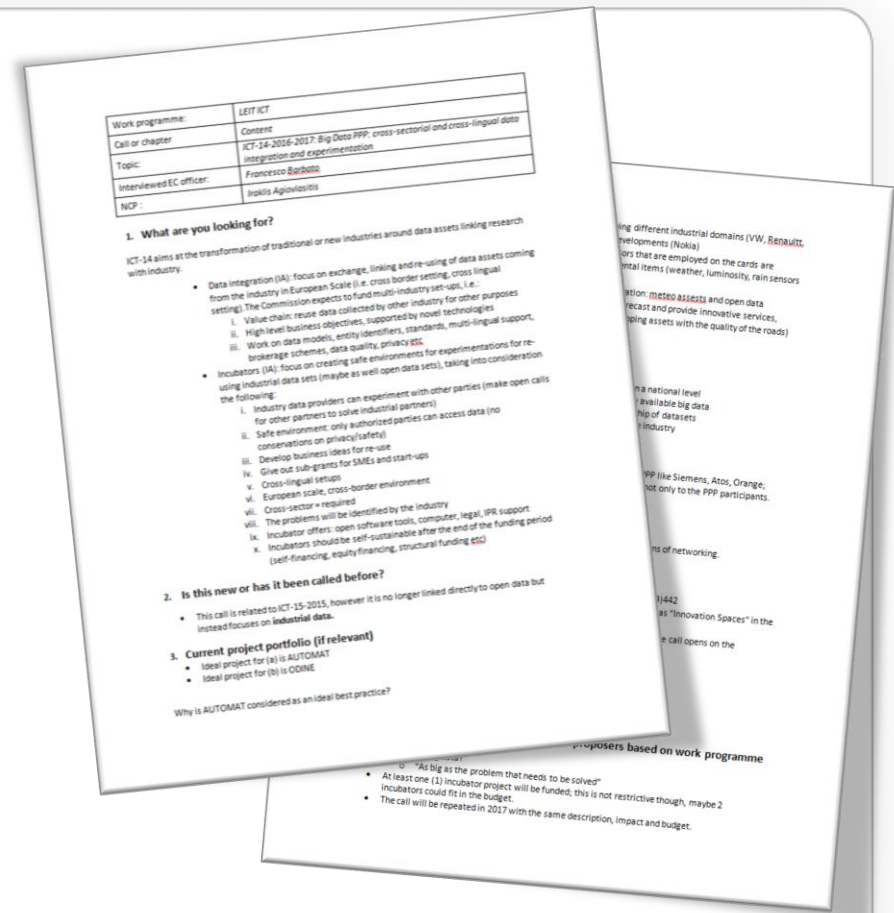
EXAMPLE ICT



**Well established,
structured exchange in the
frame of the NCP Network
Ideal-ist**

**NCP trainings + Interviews
with PO per topic at start of
a call or earlier**

**Ad-hoc questions: usually
phone or mail works
(exception: holiday
seasons)**



Continuously enhancing interaction in the frame of the NCP Network RICH

NCP trainings at start of major calls

**Ad-hoc questions:
functional mailbox
@DGRTD for NCPs only**

Structured feedback TO the EC per call cycle



COMMONALITIES

A good interaction is not just happening on its own



Quality of ad-hoc interaction strongly depends on the involved persons

