

NCP Academy Meet & Exchange Workshop
“Quality standards and good practices”
Warsaw, Poland

21 – 22 June 2016

BACKGROUND:

NCP services are defined and provided at national level therefore its type and spectrum differ substantially from country to country. The ambition of WP3 was to map the national diversities like: NCP structures, organizational schemes, cooperation environments, available resources and manpower. Moreover the involved partners analyzed their services and efforts and compared them seeking the common denominator across NCPs. The findings were referred to statistical data of 7th Framework Programme in search of correlation with success rates, number of applications submitted or number of successful applications.

CONCEPT & AIM:

Participants will pool their knowledge and experience and will look for the answer to a very challenging question: **“Is it possible to measure in a sound and impartial way efforts of NCP experts and set common Key Performance Indicators to compare these efforts across different NCP systems?”**

Apart from attempt to answer the question the workshop will encourage good practice exchange and WP3 partners will share and discuss the findings about NCP systems. Partners of NCP Academy will be supported during the event with professional support of an external expert on KPIs.

TARGETED AUDIENCE: The workshop is targeted towards NCPs, in particular NCP Coordinators and other NCPs interested in/ dealing with quality standards in their every-day job.

DURATION: 2 days (noon – noon)

VENUE: tbd

DRAFT AGENDA
Day I

12:30 – 13:15	Registration/ Lunch
13:15 – 13:45	<ul style="list-style-type: none"> • Introduction • Explanation of the goals & structure of the workshop • Energizer <i>Sebastian SERWIAK, Katarzyna WALCZYK-MATUSZYK (IPPT PAN)</i>
13:45 – 14:45	Analysis of qualitative and quantitative evaluation. Recommendations <i>Nicola Francesco DOTTI (external evaluator)</i>
14:45 – 15:15	Coffee break
15:15 – 17:30	World café session powerful questions (relevant and interesting, everybody wants to contribute) prepared in advance; group changes and build on each other's findings <i>Tania VAN LOON (Impulse Brussels)</i>
19:30	Working dinner

Day II

09:00 – 09:30	Registration & morning coffee
09:30 – 11:15	<ul style="list-style-type: none"> • Re-cap of first findings • Interactive session – exchange of unusual NCP practices <i>IPPT PAN experts, Nicola Francesco DOTTI (external evaluator)</i>
11:15 – 11:45	Coffee break
11:45 – 13:00	Feasibility of KPI introduction into NCP's system
13:00 – 14:00	Lunch